



Smart Sound bar

with Juke Bar

ZEN **200A**



User Manual

www.zebronics.com

Thank you for purchasing the **ZEB-JUKE BAR 200A** Soundbar. Please read this user manual carefully and keep for future reference.

- The illustrations and screens in this manual are for instructional purposes only.
- The company names and product names in this manual are the trademarks or registered trademarks of their respective companies.
- Software may be revised and updated without prior notice.
- In this manual, iOS and Android mobile devices are collectively referred to as “mobile devices”. The specific type of mobile device is noted in explanations as needed.

Important Safety Instruction



Caution:

- To reduce the risk of electric shock, do not dismantle the product and do not expose the apparatus to rain or moisture. No user-serviceable parts inside.
- Refer servicing to qualified personnel only.



The lightning flash within an equilateral triangle is intended to alert you to the presence of uninsulated dangerous voltage within the product's enclosure that may be of sufficient magnitude to constitute an electric shock to a person or persons.



Important! This symbol alerts you to read and observe important warnings and instructions on the unit or in this manual.

Notice:

This appliance is not intended for use by persons (including children) with reduced physical sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.

1. To prevent possible hearing damage, do not listen at high volume levels for long time periods or a sudden high volume level.



2. Never use the device unsupervised! Switch off the device whenever you are not using it, even if not using it only for a short while.
3. The appliance is not intended to be operated by means of an external timer or separate remote control system.
4. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
5. Before operating this system, check the voltage of this system to see if it is identical to the voltage of your local power supply.
6. The unit should not be impeded by covering the ventilation opening with items such as newspaper, table-cloths, curtains etc. Make sure that there are at least 20 cm of space above and at least 5 cm of space on each side of the unit.
7. The apparatus must not be exposed to dripping or splashing liquid, no objects filled with liquids such as vases, should be placed on the apparatus.
8. To prevent fire or shock hazard, do not expose this equipment to direct heat, rain, moisture or dust.
9. Do not position this unit near any water sources e.g. taps, bathtubs, washing machines or swimming pools. Ensure that you place the unit on a dry, stable surface.
10. Do not place this unit close to a strong

magnetic field.

11. Do not place the unit on a amplifier or receiver.

12. Do not place this unit in a damp area as the moisture will affect the life of electric components.

13. Do not attempt to clean the unit with chemical solvents as this might damage the finish. Wipe with a clean, dry or slightly damp cloth.

14. When removing the power plug from the wall outlet, always pull directly on the plug, never pull on the cord.

15. Depending on the electromagnetic waves used by a television broadcast, if a TV is turned on near this unit while it is also on, lines might appear on the LED TV. Neither this unit nor the TV is malfunctioning. If you see such lines, keep this unit well away from the TV set.

16. The mains plug is used to disconnect the device, the disconnected device should remain readily operable.

Important Safety Instructions

1. Read these instructions. Keep these instructions. Follow all instructions. Heed all warnings.

2. Do not use this apparatus near water.

3. Clean only with dry cloth.

4. Do not block any ventilation openings. Install in accordance with the manufacturer's

instructions.

5. Do not install near any heat sources such as radiators, heaters, stoves, or other apparatus (including amplifiers) that produce heat.

6. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles or at the point where they exit from the apparatus.

7. Only use attachments/accessories specified by the manufacturer.

8. Unplug this apparatus during lightning storms or when unused for long periods of time.

9. Refer all servicing to qualified service personal. Servicing is required when the apparatus has been damage in any way, for example, when the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

10. The AC plug is used to disconnect the device, the disconnected device should remain readily operable. In order to disconnect the apparatus from the AC power completely, the AC plug must be removed from the AC outlet completely.

Preparation for Use

Unpacking and Set Up

- Remove the Sound bar from the carton and remove all packing material from the Sound bar. Save the packing material, if possible, in case the Sound bar needs to be serviced or transported. The original carton and packing material is the only safe way to pack your Sound bar to protect it from damage in-transit.
- Place your Sound bar on a level surface such as a table, desk or shelf, conveniently nearby an AC outlet, out of direct sunlight, and away from sources of excess heat, dirt, dust, moisture, humidity or vibration.
- Unwind the Line cord connecting the AC adapter and extend it to its full length.

Protect Your Furniture

This model is equipped with non-skid rubber 'feet' to prevent the product from moving when you operate the controls. These 'feet' are made from non-migrating rubber material specially formulated to avoid leaving any marks or stains on your furniture. However certain types of oil based furniture polishes, wood preservatives, or cleaning sprays may cause the rubber 'feet' to soften, and leave marks or a rubber residue on the furniture. To prevent any damage to your furniture we strongly recommend that you purchase small

self-adhesive felt pads, available at hardware stores and home improvement center everywhere, and apply these pads to the bottom of the rubber 'feet' before you place the unit.

Importance

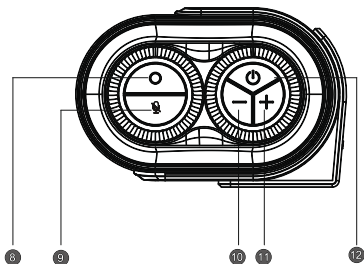
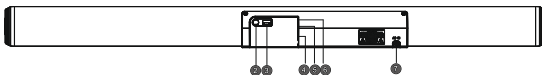
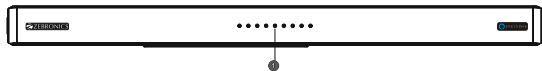
- This sound bar was especially developed for LED/LCD/Plasma TV's: It should not be used in combination with CRT TV's (Cathode Ray Tube TV's) in order to avoid image interference.
- Before turning on the power for the first time, make sure the sound bar is plugged to power outlet.
- For safety reasons, do not remove any covers or attempt to gain access to the inside of the product. Refer any servicing to qualified personnel.
- Do not attempt to remove any screws, or open the casing of the unit; there are no user serviceable parts inside. Refer all servicing to qualified service personnel.

Power Source:

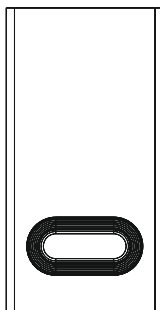
This sound bar is designed to operate on normal AC Power source. For India, it works on a normal operating voltage of 220V-240V ~ 50/60Hz. Do not attempt to operate the Sound bar on any other power source. You could cause damage to the Sound bar that is not covered by your warranty.

Product Representation

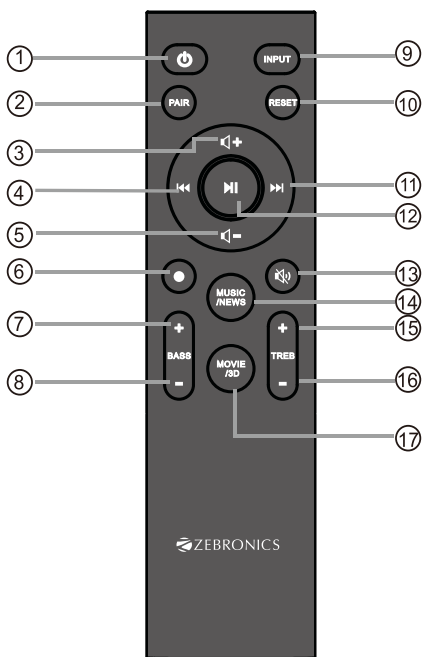
Sound Bar & Sub-Woofer



1. LED indicator
2. SW OUT
3. USB
4. AUX
5. OPTICAL
6. HDMI (ARC)
7. AC IN
8. (ALEXA) VOICE WAKE BUTTON
9. MIC MUTE
10. VOL-
11. VOL+
12. STANDBY / INPUT



Remote Control





1.  : Standby mode for power on/off.


2. PAIR:

A) Press and hold it for more than 2 seconds to disconnect or re-connect to the paired device under BT mode. (When disconnection, the blue LED light is blanking, when re-connected the last paired device, the blue LED light is steady on with a beep).

B) Press and hold it for more than 2 seconds to enter network pairing mode under WIFI (The white LED light is blanking in pairing)

3. + Volume + : Master Volume up step by step by short-press, continuously master volume up by long-press. (The volume total value is 18, default value is 10, when soundbar is standby, and the volume value setting can be memorized. When soundbar is powered off, it is not memorized.)

4.  Pre button: Previous program by short-press it (Only work under USB&BT input source).

5. - Volume - : Master Volume down step by step by short-press, continuously master volume down by long-press. (The volume total value is 18, default value is 10, when soundbar is standby, and the volume value setting can be memorized. When soundbar is powered off, it is not memorized.)

6. ● "Alexa" voice wake button: short-press it to wake up ALEXA voice control system

7. BASS + : Bass volume up to maximum 4db by short-press or long-press. (LED lights right when BASS volume increases. Default as 0db, one LED lights on in the middle.)

8. BASS - : Bass volume down to maximum 4db by short-press or long-press. (LED lights left when BASS volume decreases. Default as 0db, one LED lights on in the middle.)

9. INPUT : Input source by short-press it (BT / AUX / OPT / HDMI (ARC) / USB / WIFI),

Note: LED brightness is reduced by half when soundbar is not

operated.

- BT : Blue light indicating
- AUX : Purple light indicating
- OPT : Orange light indicating
- HDMI (ARC) : Yellow light indicating
- USB : Pink light indicating
- WIFI : White light indicating

10. Reset : Press and hold the button more than 3 seconds to set functions to manufacturing defaults. After the reset is successful, the corresponding source LED light flashes once, the volume reset is defaulted as value 10, treble and bass reset is defaulted as mid-tone value 0db.

11. ►► Next button : Next program by short-press it (Only work under USB & BT input source).

12. ►|| Play or pause by short-press it (Only work under USB and BT input source).

13. 🔇 MUTE : Short-press it to mute mode, source LED light blink slowly, press MUTE again or VOLUME+/- to unmute.

14. MUSIC / NEWS : Select the MUSIC/NEWS EQ effect.

15. TR+ : Treble volume up to maximum 4db by short-press or long-press. (LED lights right when TREBLE volume increases. Default as 0db, one LED lights on in the middle.)

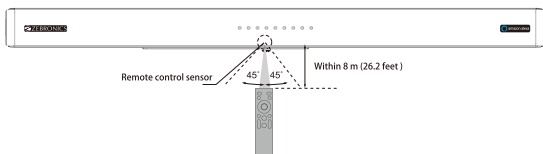
16. TR- : Treble volume down to maximum 4db by short-press or long-press. (LED lights left when TREBLE volume decreases. Default as 0db, one LED lights on in the middle.)

17. MOVIE / 3D : Select the MOVIE/3D EQ effect.

Note: • When the soundbar is connected to a Bluetooth device, the next Bluetooth device cannot search and connect to this soundbar unless the last Bluetooth device automatically exits. Please have to long press the remote control "PAIR" button to forcibly exit the previous Bluetooth device before you can discover and connect to this soundbar for next bluetooth device. • Press the remote control "PAIR" button for the second time to connect back to the last connected Bluetooth device.

Operating range of the remote control

- When the unit is mounted on a wall, point the remote control at the remote control sensor on the bellowed panel. The provided Remote Control allows the unit to be operated from a distance.
- Even if the Remote Control is operated within the effective range 26.2 feet (8m), remote control operation may be impossible if there are any obstacles between the unit and the remote control.
- If the Remote Control is operated near other products which generate infrared rays, or if other remote control device using infra-red rays are used near the unit, it may operate incorrectly. Conversely, the other products may operate incorrectly.



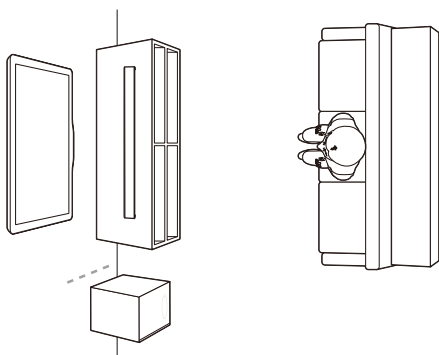
Positioning the Sound Bar

Table Placement

- Place the soundbar horizontally on a solid surface, such as a TV unit or shelves and align it centrally with the TV screen.
- For best sound output and good airflow around the soundbar, place your soundbar as shown on the right.
- Do not stack the soundbar directly with other devices, otherwise; it may cause result in failure due to vibration.

- Do not apply gravity to it when moving the soundbar, otherwise; it may damage the speaker or the parts covered with steel grill.

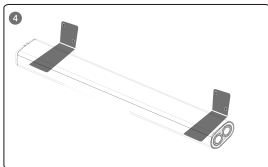
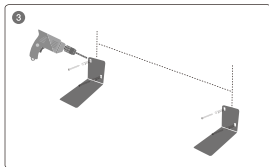
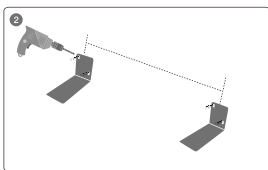
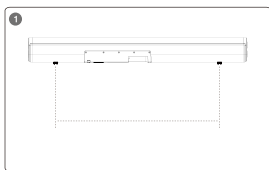
This model is equipped with non-skid rubber 'feet' to prevent the product from moving when you operate the controls. These 'feet' are made from non-migrating rubber material specially formulated to avoid leaving any marks or stains on your furniture. However certain types of oil based furniture polishes, wood preservatives, or cleaning sprays may cause the rubber 'feet' to soften, and leave marks or a rubber residue on the furniture. To prevent any damage to your furniture we strongly recommend that you purchase small self-adhesive felt pads, available at hardware stores and home improvement center everywhere, and apply these pads to the bottom of the rubber 'feet' before you place the unit.



Mount on the wall

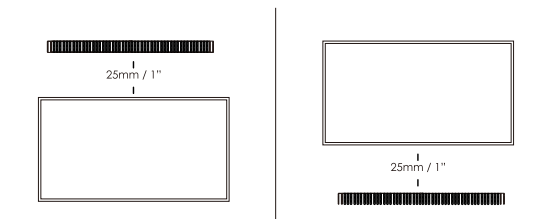
Follow the steps below to mount the soundbar on the wall

- Open 4 holes in the wall referring to iron bracket for wall mounting, the spacing of the holes in the wall is corresponding to the distance between sound bar pads.
- Fix the plastic anchor in the 4 holes of the wall mounting bracket.
- Fix the screws on the plastic anchor and tighten the screws to ensure that the wall mounting bracket will not shake.
- After fastening the screws, Put the sound bar pads into the extension of the wall mounting bracket.



Using the Soundbar

If you don't feel confident to correctly and securely wall-mount the soundbar, Seek the assistance of an experienced person or professional. Install the speaker on a vertical, fast, reinforced area of wall. For plaster walls, it is recommended to screw into wall studs for greater security. For optimum performance, allow at least 25mm/1" distance between the soundbar and the TV.



Power ON, Standby and Power OFF

1. Plug Sound bar power cord into the wall outlet of main sockets, the soundbar is automatically turn on with LED light running. If there is no operation on soundbar or remote control for about 5 seconds, the soundbar will enter the power-saving mode and LED brightness will be reduced by half.
2. After power on, the input sources can be changed and selected by pressing the "INPUT" button on soundbar or on the remote control. (See right diagram)
3. The following is the light color

corresponding to the input source that indicated in LED:

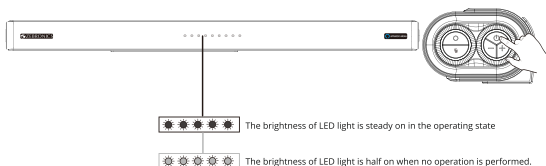
- BT : Blue
- AUX : Purple
- HDMI (ARC) : Yellow
- USB : Pink
- OPTICAL : Orange
- WIFI : White

4. To turn off the device completely, unplug the power plug from the main sockets.

Note: The soundbar has memory function in standby mode.

A) Each time the standby soundbar is turned on; all the settings before shutdown are saved.

B) Turn it on after power off; all settings will be memorized before power off.



BT : Blue



AUX : Purple



OPTICAL : Orange



HDMI (ARC) : Yellow



USB : Pink



WIFI : White

Playing Audio via BT Connection

Through Bluetooth, connect the Soundbar with your Bluetooth device (such as an iPad, iPhone, iPod touch, Android phone, or laptop), and then you can listen to the audio files stored on the device through your Soundbar speakers. What you need:

- A Bluetooth device which supports Bluetooth profile A2DP, AVRCP and with Bluetooth version as 5.0.

- The maximum operational range between the Soundbar and a Bluetooth device is approximate 8 meters (26.2 feet).

1. Use either the "INPUT" button on the Soundbar or on the remote to activate Bluetooth mode. The "BLUE" LED light will be indicated that BT mode has been selected.

2. Activate the Bluetooth pairing function on your phone or other compatible device and select the Bluetooth list " ZEB-Juke_Bar_200A_(****4 number is randomly generated)" from those devices.

3. When it is pairing or connecting, the blue LED light blinks, when successfully paired, the blue LED light will steady on with a beep.

4. The remote control includes BT mode playback controls, long-press "PAIR" button on the remote for more than 2 seconds to disconnect Bluetooth and long-press it to connect Bluetooth again ("PAIR" button on remote control is available only under BT

mode)

5. For multi-device Bluetooth connection, please refer to Special Note on page 5.



Playing Audio via USB Port

1. The soundbar automatically switches to USB input mode with the LED indicating “PINK” when a USB flash drive is inserted.

2. When soundbar is powered on and a USB flash drive is inserted, using either the “INPUT” button on the soundbar or on the remote to activate USB mode. The “PINK” LED light will be indicated that USB mode has been selected and the music in the USB will be automatically played. (In case it doesn't change automatically when a USB flash drive is inserted)

3. This mode cannot be used on the soundbar until an USB flash drive is connected.

A) Ensure that your USB flash drive contains MP3 audio file (other file types are not supported.)

B) Some external devices may require USB connector for connecting the USB flash drive to the USB port on the soundbar (or your own USB extension cable connected to the USB port).

C) The remote control includes USB input mode playback controls.



OPERATE INSTRUCTIONS

Using voice commands (Amazon Alexa) to operate the device readings

You can talk to Amazon Alexa on your phone. Use Alexa to play music, listen to the news, check the weather, and control smart home devices and more. To use Amazon Alexa, firstly you must have an Amazon account and your soundbar must be connected to the WIFI network mode. Use the "Zeb-Smart Jukebar" application to enter your Amazon account information and login to the service. With the correct language commands, Alexa can do the following:

For example, simply command:

- Adjust voice: "Alexa, turn up the volume" "Alexa, turn down the volume"
- Listen to Amazon Music streams: "Alexa, play some jazz music"
- Operation broadcast: "Alexa, play next song" "Alexa, stop the music" "Alexa, what is this song?"
- Check the weather: "Alexa, what's the weather?"
- Listen to news: "Alexa, introduce Tokyo Olympic in 2021."


Note:

1. Amazon Alexa language supports English (India) and Hindi (India).
2. Services are limited to specific areas.
3. You may need to subscribe to listen to Amazon Music or Amazon Kindle on your phone. For more information, visit [Amazon.com](https://www.amazon.com)
4. For information about other media services, visit the websites of their service providers.
5. This service may not be available in some countries or regions
6. Some functions may require third-party service agreements.
7. To avoid unexpected or incorrect reactions from Alexa, or to protect your privacy, light touch the MIC MUTE button on soundbar to disable the microphone.
8. To enable or call Alexa, you can call "ALEXA", or press the "●" on the remote, or touch the "○" on the soundbar.



With built-in Alexa, you can operate the device and access music playlists. Alexa may not be available in your area, some Amazon music or Amazon kindle have to be played for a fee. More information can be found at [Amazon.com](https://www.amazon.com).

How to use Alexa on the soundbar connected to your phone?

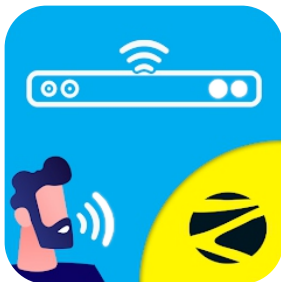
1. After soundbar switched on, uses "INPUT" button on the remote or soundbar to switch input source to WIFI mode.
2. Long-press (Alexa) voice button to enter network mode, the white LED light flashes with a prompt tone to remind entering the network.
3. Then open your phone APP and configure the network according to the prompts of the mobile phone APP. WIFI connection can be used only. (Note: the phone needs to connect to WIFI before opening the APP, Both the WIFI and APP set by the phone are the same signal name.)
4. After the network is successfully configured, press the button "  " to wake up ALEXA manually. The cyan LED light will be shown in the waking up process, and the blue LED light will be shown after wake up is successful.
5. The automatic wakeup word "ALEXA" can also wake up the ALEXA voice control system.
6. If WIFI disconnects, ALEXA prompts "Sorry, your device losted connection" and red LED light will be shown
7. ALEXA cannot be waked up when MIC MUTE is disabled.



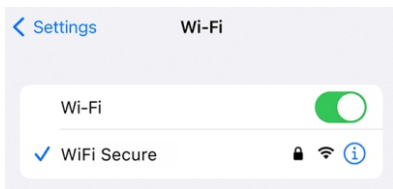
Connect the local APP diagram

1. Download the “**Zeb-Smart Jukebar**” APP
2. Mobile phone connected to wireless LAN (Must be WiFi network, mobile phone 4G network is not available)
3. Open the APP downloaded from your phone (follow up the illustrated instructions to set up the APP in the following)
4. Can use ALEXA function after setting up instructions

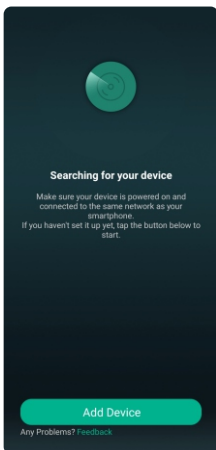
- Download APP from APP store



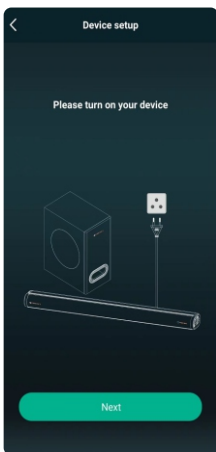
- The phone connects to a wireless LAN



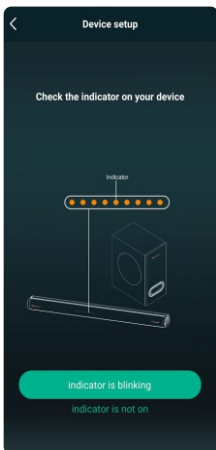
- Open the downloaded APP on your phone



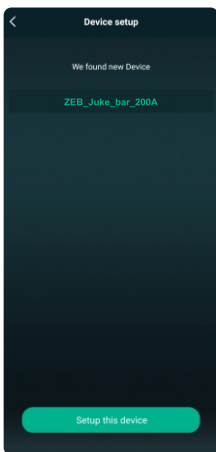
- Follow the instructions and click next



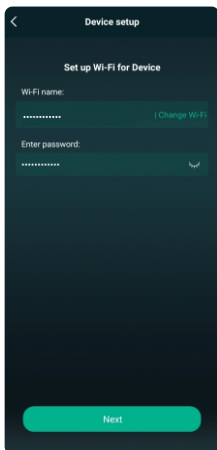
- Click “indicator is blinking”



- Click “Setup this device”

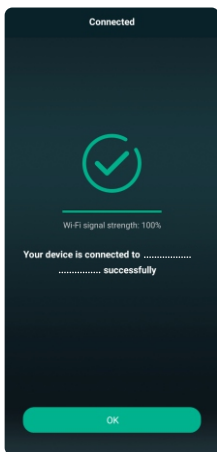


- Set up Wi-Fi for device to next step

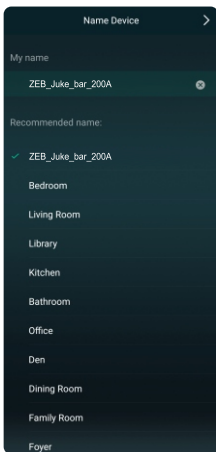


The screenshot shows a dark-themed mobile interface titled "Device setup". At the top left is a back arrow. Below the title is the heading "Set up Wi-Fi for Device". There are two input fields: "Wi-Fi name:" with a text input containing "....." and a link "Change Wi-Fi" to its right; and "Enter password:" with a text input containing "....." and a visibility toggle icon to its right. At the bottom is a large blue rounded button labeled "Next".

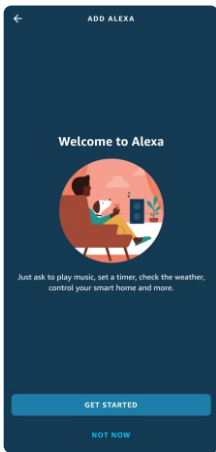
- Connected network to next step



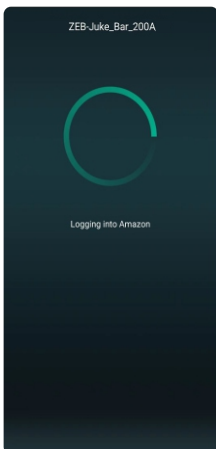
- Assign a device name or device location



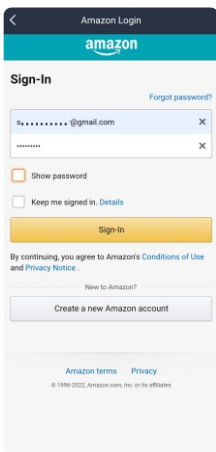
- Click "Get started"



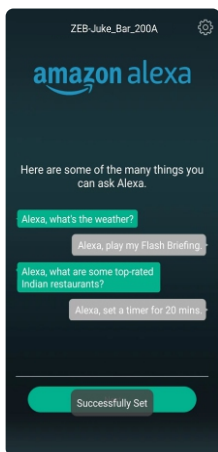
- Click “Continue”



- Log in to your registered Amazon account



- Alexa is activated



How to use Spotify using your Alexa Sound bar?



1. Go to main page of **"Zeb-Smart Jukebar"** app and choose Spotify streaming service.
2. Now the Spotify App will open and select the song to play.
3. Then choose the appropriate device soundbar **"ZEB-JUKE BAR 200A"** to play the music.

or

Use Amazon Alexa on Soundbar (**"ZEB-JUKE BAR 200A"**) to play music through Spotify

Example: Ajust voice: "Alexa, play the music through Spotify".

or

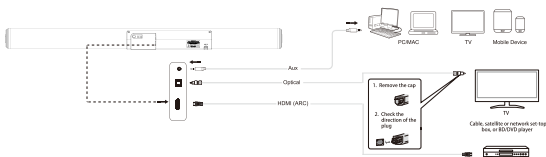
Use your phone, tablet or computer as a remote control for Spotify

Go to
[spotify.com/connect](https://www.spotify.com/connect)
to learn how.

The spotify software is subject to third party licenses found here

<https://www.spotify.com/connect/third-party-licenses>.

Playing Audio through the connecting cable



Playing Audio via Input (AUX) Connection

1. Firstly connect the sound bar to your PC, laptop, smart-phone, TV, or other audio devices by using an AUX cable provided. Make sure that these devices have both AUX IN and AUX out terminals.

2. Then short-press the “INPUT” button on the soundbar or on remote control to switch the sound bar to AUX mode, once the sound bar is connected to AUX mode, the LED light will indicate “PURPLE” color. Playback can only be controlled on your connected device.

Note: For some computers, you may need to access the audio control panel to manually set the sound bar as shown steps on above.



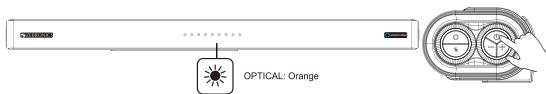
Playing Audio via Input (OPTICAL) Connection

- Remove the cap of optical cable (keep the cap for the future use); check the direction of the plug. Connect the soundbar and TV with the optical cable.

- Use this mode to play music from a TV with optical digital output on the sound bar. In TV sound settings, select the soundbar optical connection (output for audio). When the optical cable is connected, the TV audio output is set to PCM format.
- The TV must have an optical digital output. Use the supplied optical cable to make the connection as follows:
 1. Connect the optical cable to the optical digital output of your TV.
 2. Connect the optical cable to the optical digital input of your soundbar.
 3. Switch on the TV set and the soundbar. Set the connected TV to “PCM Stereo”. Set the audio output mode as <automatic> or <decoded output as PCM state>.
 4. Start playing on the TV.
 5. Using either “INPUT” button on the soundbar or on the remote control to activate the OPTICAL mode. Once connected, the “ORANGE” LED light will be indicated on the soundbar. Playback can only be controlled on your connected device.
 6. Use the volume buttons to adjust the volume to your requirements.
 7. You can also change the audio settings by using the relevant buttons on the remote control.

Note: • When connecting a device such as a TV/Set-top box/DVD/game console with optical cable, set the audio

output mode of the device to PCM mode (digital optical output). • Do not bend the optical cable, otherwise the cable inside will be damaged.

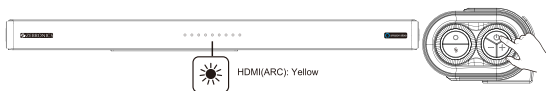


Playing Audio via Input HDMI (ARC) Connection

1. The sound bar supports HDMI (ARC) with audio return channel (ARC). You can hear the TV audio through your sound bar by using a single HDMI (ARC) cable. But on condition that your TV is ARC compliant.
2. Using a high speed HDMI (ARC) cable, connect the HDMI (ARC) connector on the sound bar to the HDMI (ARC) connector on the TV. The HDMI (ARC) connector on the TV might be labeled differently. For details, see the user manual of your TV.
3. Press "INPUT" button on the remote control or on sound bar to select HDMI (ARC) mode. After connection, the LED light is indicating "YELLOW" color. Different TV might be different setting, please refer to your TV User Manual.
4. Use the volume buttons to adjust the volume to your requirements.
5. You can also change the audio settings by using the relevant buttons on the remote control.

Note: • When connecting a device such as a TV/Set-top box/DVD/ game console with HDMI(ARC) cable, set the audio output mode of the device to PCM mode <digital HDMI (ARC) output>. • The TV is connected to a HDMI(ARC) port with sound bar. Different TVs might have different setup menus, but the operation approach is the same. • If needs to connect set-up box meanwhile, please firstly connect the HDMI(ARC) connector and paired to the vsound bar. Then connect the set-top box.

In order to keep Alexa working on all mode, we set HDMI CEC default is OFF, when you want your TV with the device are synchronization power on/off, please enter HDMI mode through app and select HDMI CEC on.



Features:

- Wireless BT / USB / AUX / OPTICAL IN / HDMI (ARC)
- 16.51cm Subwoofer
- Remote control
- LED Indicator
- Volume/Media Control
- Wall Mountable
- Virtual 5.1 Powerful Bass

Specifications

Output Power

Subwoofer	: 80W
Soundbar	: 20W x 4
Total	: 160W

Driver Size

Subwoofer	: 16.51 cm
Soundbar	: 5.71cm x 4

Impedance

Subwoofer	: 4Ω
Soundbar	: 4Ω

Frequency response : 20Hz-20kHz

S/N Ratio : ≥65dB

Separation : ≥36dB

File format support : MP3 (USB)

Line input : 3.5mm, Optical IN,
HDMI (ARC)

Max supported

memory size (USB) : 32 GB

BT name : ZEB-JUKE BAR 200A

BT version : 5.0

Product Dimension (W x D x H)

Subwoofer : 190 x 306 x 370 mm

Soundbar : 960 x 109.5 x 72.5 mm

Net. Weight

Subwoofer : 4.3 kg

Soundbar : 2.3 kg

Total : 6.6 kg

Package Contents

Sound Bar : 1 U

Subwoofer : 1 U

QR Code Guide : 1 U

Input Cable : 1 U

Remote Control : 1 U

Wall Mount Fasteners: 1 U

Troubleshooting

PROBLEM/TROUBLE	POSSIBLE CAUSE	SOLUTION
There is no sound output from sound bar.	Another input source is selected.	Select an appropriate input source.
	The mute function is activated.	Cancel the mute function.
	The volume of sound bar or TV/other device is adjusted too low.	Increase the volume level on sound bar or by remote control or on TV.
	The power cable of the unit is not connected properly.	Make sure that the power cable of the unit is connected to an AC wall outlet securely.
	Input jacks on a playback device are connected.	Connect the input jack on the sound bar and the output jack on the playback device.
	Signals that the sound bar cannot playback when being input.	When sound bar and TV or other devices are connected by an audio cable through TV (ARC) port output, Select the correct audio input and output. Make sure the digital audio output setting on the playback device to PCM format. Since the output format of our sound bar is PCM, if it is used, the decoding format of TV or other devices will be adjusted to PCM state.
The sound is distorted or echoed.	TV volume is not muted.	If you play audio from TV through the sound bar, make sure that the TV is muted.
The volume decreases when the unit is turned on.	The automatic volume adjustment function is activated. To prevent excessive loudness, the unit automatically controls its volume within a certain level when the unit is turned on.	Turn up the volume as required.
Noise is heard.	The sound bar is too close to another digital or high-frequency device.	Move those devices away from the sound bar.
The unit cannot be operated by using the remote control.	The unit is out of the operating range.	Use the remote control within the operating range.
	The batteries are weak.	Replace with new batteries.
	The remote control sensor of the sound bar is exposed to direct sunlight or strong lighting.	Adjust the lighting angle or reposition the sound bar. Make sure our product cannot be used in sunlight.

PROBLEM/TROUBLE	POSSIBLE CAUSE	SOLUTION
The TV cannot be operated by using the TV's remote control.	The unit is blocking the TV's remote control sensor.	Position the unit so that it does not obstruct the TV's remote control sensor.
A device cannot connect the sound bar or the unit cannot be connected to a Bluetooth device.	Bluetooth function of the device is not activated, not paired or connected correctly.	Restart the sound bar and try pairing again. You have not enabled the Bluetooth function of the device; see the user manual of the device on how to enable the function and correctly connected the device. The sound bar is already connected with another Bluetooth device. Disconnect the connected device, and then try again.
	Bluetooth is not selected as the input source.	Select Bluetooth as the input source.
	The unit is connected to a different Bluetooth device.	Un-pair the Bluetooth device that is currently connected and pair with the desired Bluetooth device.
	The unit is too far away from the Bluetooth device.	Move the Bluetooth device closer to this unit.
	A device emitting electromagnetic waves (such as a microwave oven, a wireless device and so on) may be placed nearby.	Do not use this unit near devices that emit electromagnetic waves.
	The Bluetooth device that you are using may not support the protocol.	Use a Bluetooth device that supports the protocol.
	The connection profile registered in the Bluetooth device may not be functioning correctly for some reason.	Delete the connection profile in the Bluetooth device and then connect the Bluetooth device to this unit.
Sound quality of audio play from a connected Bluetooth device is poor and connection is not stable.	The Bluetooth reception is poor.	Move the device closer to the sound bar, or remove any obstacle between the device and the sound bar.
No sound can be heard or sound breaks (Bluetooth mode)	The volume on the Bluetooth device may be too low.	Raise the volume on the Bluetooth device.
	Bluetooth is not selected as the input source.	Select the Bluetooth as the input source.
	Playback on the device has not been performed.	Perform playback on the device.
	The sound output on the Bluetooth device may not be set to this unit.	Select this unit as the output device on the Bluetooth device.
	The connection to the Bluetooth device was cut off.	Connect with the Bluetooth device one more time.
	The unit may be too far away from the Bluetooth device.	Move the Bluetooth device near this unit.
	A device emitting electromagnetic waves (such as a microwave oven, a wireless device and so on) may be placed nearby.	Do not use this unit near device that emit electromagnetic waves.
There is no sound from sound bar - HDMI TV (ARC) Mode	No qualified HDMI TV (ARC) cable is used & No signal is input on sound bar & connection and operation method is not correct.	1. Make sure that the user connected TV and sound bar by a 19-core HD ARC cable. 2. The sound bar and TV are connected through TV (ARC) port output; make sure that the TV is ARC compliant. 3. Set the TV to HDMI ARC (CEC). Set the audio output mode of TV to PCM format. (Or refer to your TV user manual)
There is no sound from sound bar (OPTICAL Mode)	OPTICAL cable might be damaged and no signal is received by the soundbar due to a failed connection and incorrect operation mode selected.	1. Replace the OPTICAL cable with a new one to connect. 2. Set your TV audio output to PCM format. (Please refer to your TV user manual)
There is no sound from sound bar (USB mode)	USB file type is not support & Sound bar doesn't switch to USB input mode automatically when USB is inserted.	Make sure that USB flash drive contains MP3 files because other file types are not supported. Switch the input mode once again, then playback again.
Alexa cannot operate this device	Alexa is not configured correctly. The device is not connected to the network	Using the "Zeb-Smart Jukebar" APP to configure Alexa, for details, see the content: Use the voice command (Amazon Alexa) to operate this soundbar Connecting the soundbar and switch input source to the WIFI network mode, for details, see the following: connect to network with "Zeb-Smart Jukebar" application.
There is no response to call Alexa	The MIC is disabled	Tap MIC MUTE to enable the microphone function

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